

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
02-01-10	2	51 48	<ul style="list-style-type: none"> • Under CMS's Contingency Plan for Dual Eligibles heading, GAPS members are not included • Updated the Gap Assistance Pharmacy Program for Seniors (GAPS) section
02-01-10	3	9	Under Beneficiary ID Number heading, changed the card name to South Carolina Healthy Connections
02-01-10	Appendix 1	13 36	<ul style="list-style-type: none"> • Added New Edit Codes 356,357 and 358 • Updated Edit Code 738
02-01-10	Appendix 2	All	Updated Carrier Code List
01-01-10	5	8 13 14	<ul style="list-style-type: none"> • Updated Physical Address for Allendale County Office • Replaced Jasper County DSS with Jasper County DHHS • Replaced Orangeburg County DSS with Orangeburg County DHHS
12-01-09	1	8 25	<ul style="list-style-type: none"> • Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package • Updated Timely Filing for Submitting Claims section
12-01-09	2	5-6 9, 11, 13 45 50 60 70 55 57	<ul style="list-style-type: none"> • Updated the following sections: <ul style="list-style-type: none"> ○ General Exclusions ○ Prior Authorization ○ Copayment ○ Medicaid and Certain PDP-Excluded Drug Categories ○ Medicaid Coverage of OTC Pharmaceuticals ○ Quantity of Medication • Deleted Medically Fragile Children's Program section • Updated Reimbursement Guidelines for Influenza, Rabies, and Pneumococcal to reflect Medicaid Bulletin dated August 14, 2009
12-01-09	3	19-20	Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package

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12-01-09	5	11	Updated the Dorchester County office street address
10-01-09	1	3-4 4-6 26	<ul style="list-style-type: none"> • Updated the Medicare/Medicaid Eligibility section to include Qualified Medicare Beneficiaries (QMBs) • Updated SC Medicaid Healthy Connections language throughout section • Updated South Carolina Medicaid Bulletins and Newsletters • Changed heading to Medicare Cost Sharing
10-01-09	5	13 14 15	<ul style="list-style-type: none"> • Updated physical address for Jasper County office • Updated telephone number for Lexington County office • Updated zip codes for Orangeburg County office
10-01-09	Appendix 1	3 60	<ul style="list-style-type: none"> • Updated edit code 065 • Updated edit code 852
09-08-09	Managed Care Supplement	20	Replaced the Absolute Total Care Medicaid beneficiary card sample
09-01-09	Managed Care Supplement	21 20, 25	<ul style="list-style-type: none"> • Removed all references to CHCcares to reflect Medicaid Bulletin dated August 3, 2009 • Updated Absolute Total Care entries as following: <ul style="list-style-type: none"> ○ Changed the company's name to Absolute Total Care ○ Replaced the beneficiary card samples ○ Corrected contact information
08-01-09	2	31	Under Quantity of Medication Limits/DOS

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Date	Section	Page(s)	Change
			Optimization Program, changed the maximum one-month supply from 34-day supply to 31-day supply
08-01-09	5	16	Updated telephone number for York County office
07-01-09	5	10, 14 10 11	<ul style="list-style-type: none"> • Updated address for Bamberg and Orangeburg County offices • Updated office zip code for Darlington County • Updated telephone number for Fairfield County office
06-01-09	2	16-19	Corrected formatting
06-01-09	TPL Supplement	19	Updated Department of Insurance Web site address
05-01-09	1	1-6, 11 2 3 5 28-33	<ul style="list-style-type: none"> • Updated to reflect managed care policies and procedures effective May 1, 2009 • Updated the Eligibility subsection • Added the beneficiary contact telephone number to the South Carolina Healthy Connections Medicaid Card subsection • Removed the program start date from the SC Healthy Connections Kids SCHIP Dental Coverage subsection • Updated the Medicaid Program Integrity subsection
05-01-09	2	27 28, 45	<ul style="list-style-type: none"> • Replaced reference to Partners for Health Medicaid card with new Healthy Connections card • Updated to reflect managed care policies and procedures effective May 1, 2009
05-01-09	5	16	Updated telephone number for Union County office
05-01-09	Managed Care Supplement	-	Updated supplement to include general policies and procedures effective May 1, 2009

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Date	Section	Page(s)	Change
04-01-09	1	2, 3, 8	Updated hyperlinks
04-01-09	3	11, 15, 19	Updated hyperlinks
04-01-09	5	13	Updated telephone number for Lexington County office
03-01-09	2	3, 8, 12, 31-35, 49-53, 61 6 52	<ul style="list-style-type: none"> • Updated hyperlinks • Added general exclusion 13 (cough/cold medications) • Deleted cough and cold products from the Medicaid and Certain PDP-Excluded Drug Categories
03-01-09	3	5	Changed 34-days' supply to 31-days'
03-01-09	5	1 3, 5 11 11, 14-15	<ul style="list-style-type: none"> • Changed Partners for Health to Healthy Connections • Update hyperlinks • Corrected Dorchester County's Orangeburg Rd telephone number • Change DSS to DHHS in addresses for Abbeville, McCormick, Newberry, and Saluda counties
03-01-09	Managed Care Supplement	1, 7, 10, 17, 23, 25-30, 35	Updated hyperlinks
03-01-09	TPL Supplement	8, 9, 19	Updated hyperlinks
02-01-09	2	50-51	Updated GAPS information and deleted the PDPs participating in GAPS Chart
02-01-09	5	8	Updated Allendale County office PO Box zip code
02-01-09	Forms	-	Updated Authorization Agreement for Electronic Funds Transfer (EFT) form
01-01-09	1	8	Updated hyperlink for bulletin.scdhhs.gov

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Date	Section	Page(s)	Change
01-01-09	5	13	Updated Lee County office address
11-01-08	1	8	Added e-bulletin information to reflect Medicaid Bulletin dated August 26, 2008
11-01-08	3	21	Added EFT information to reflect Medicaid Bulletin dated August 26, 2008
10-01-08	5	11, 15	<ul style="list-style-type: none"> • Updated address for Lake City • Updated address for Sumter County office
09-01-08	5	9	Updated phone number for Berkeley County office
09-01-08	5	13	Updated phone number for Kershaw County office
08-01-08	2	56	Updated Family Planning Wavier information
08-01-08	3	6 16	<ul style="list-style-type: none"> • Updated Prescriber Identification Number with NPI info • Added paragraph for Claims Submission for FPW Beneficiaries
08-01-08	5	9	Deleted PO Box for Chester County
08-01-08	Appendix 1	3	Updated Edit Code 062
07-01-08	5	15	Deleted PO Box for Lancaster County
07-01-08	Managed Care Supplement	27	Replaced Web site address for BlueChoice
06-01-08	5	12	Updated telephone number for Orangeburg county office
06-01-08	TPL Supplement	-	Updated Example Dental Claim Form Reporting Third-Party for Medicare Information to show NPI only; change/removed sample entries for fields 8, 15, 23, and 49; and added a tooth number to line 4
04-01-08	TPL	2	<ul style="list-style-type: none"> • Updated reference to Medicaid card name

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Date	Section	Page(s)	Change
	Supplement	3, 8, 15 12 29	<ul style="list-style-type: none"> • Changed references to location of forms from Section 5 to Forms section • Updated field numbers for occurrence codes on UB-04 • Replaced sample ADA forms with more attractive version
03-01-08	1	3-5 7	<ul style="list-style-type: none"> • Replaced sample Partners for Health Medicaid card with new Healthy Connections card and updated card information. • Deleted information about location of supervising entities – requirements will be included in Section 2 where applicable
03-01-08	Forms	-	Replaced Form 931 with new version dated January 2008
03-01-08	TPL Supplement	9 21-22	<ul style="list-style-type: none"> • Added information on carrier code “CAS” for open casualty cases • Replaced Form 931 samples with new versions
02-01-08	2	19 49-51 50-51	<ul style="list-style-type: none"> • Updated policy on Medicaid Coverage of Tobacco Cessation Products • Removed references to SILVERxCARD • Updated GAPS information for 2008
02-01-08	3	9	Updated NPI policy
01-01-08	5	13	Updated address for Lancaster County office
01-01-08	Managed Care Supplement	1 3	<ul style="list-style-type: none"> • Removed PhyTrust from the list of MHNs • Added Carolina Crescent to the list of MCOs
11-01-07	5	11, 12 12	<ul style="list-style-type: none"> • Updated telephone numbers for Florence and Kershaw counties • Updated Horry County address to 1601 11th Ave., 1st Floor
10-01-07	1	1-2 3	<ul style="list-style-type: none"> • Removed PEP information • Added information about managed care enrollment broker and Managed Care Supplement

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Date	Section	Page(s)	Change
		4 12 15 25	<ul style="list-style-type: none"> • Removed managed care sample cards (cards and other information will appear in the new Managed Care Supplement). • Clarified that “days” refers to business days • Clarified which sections of manual may contain PA information • Expanded provider list under Program Integrity
10-01-07	2	38-39, 71 68	<ul style="list-style-type: none"> • Added information about tamper-resistant prescription pads to reflect Medicaid Bulletin dated August 30, 2007. • Updated record retention information
10-01-07	-	-	Added Managed Care Supplement
10-01-07	TPL Supplement	15-17	<ul style="list-style-type: none"> • Added 90-day time limit for reversing refunds • Added information on Part B timely filing schedule to explain which claims are pulled into Retro Medicare
07-01-07	1	All	Revised policies and procedures throughout section
06-01-07	4	2 - 4	Updated NCPDP error code definitions
06-01-07	TPL Supplement	All	<ul style="list-style-type: none"> • Updated all sample forms and claims with new versions • Updated form completion instructions to match new form versions
06-01-07	2 & 3	-	<ul style="list-style-type: none"> • Updated policies governing provider numbers to include National Provider Identifier • Changed references to location of forms from “Section 5” to “Forms section”
06-01-07	Forms	-	Updated DHHS forms to add National Provider Identifier field.
06-01-07	5	9, 11 14 -	<ul style="list-style-type: none"> • Added toll-free number for Berkeley, Charleston, and Darlington county offices • Updated phone number for Oconee County • Split forms and exhibits from Section 5 to create separate Forms section

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Date	Section	Page(s)	Change
04-01-07	5	10	Updated phone number for Darlington county office
03-01-07	5	8	Updated Barnwell county office address
02-01-07	TPL Supplement	31-32	Updated ECF Samples to show third payer line
10-01-06	5	-	Updated county office addresses
09-01-06	2 & 3	All	Updated policies to reflect Medicaid Bulletins dated November 21, 2005; November 29, 2005; December 15, 2005; March 16, 2006; and June 21, 2006.
09-01-06	4	7	Deleted SILVERxCARD edit
09-01-06	5	-	<ul style="list-style-type: none"> • Updated Web addresses • Updated county office addresses
09-01-06	Appendix 1	All	Deleted Alternate Reimbursement Methodology (ARM) Program Appendix
08-01-06	-	-	Added TPL Supplement
01-01-06	1	4 & 5	Removed SILVERxCARD sample and program description
11-01-05	1	6, 7	Removed “HIPAA” from names of S.C. Medicaid Provider Outreach and S.C. Medicaid EDI Support Center
10-10-05	2 & 3	3-70 (Sec. 2); 5-7 (Sec. 3)	Updated policies to reflect bulletins dated April 15, June 3, July 11, and July 20, 2005, and ongoing implementation of PDL. Revised policy topics include multi-ingredient compounds, partial fill prescriptions, voluntary PDL for mental health drugs, H2RAs, OxyContin, NSAIDs, ED drugs, and proper billing procedures. Also added new PA request form for growth hormone.
10-10-05	5	20 3-5 7-15	<ul style="list-style-type: none"> • Added new PA request form for growth hormone. • Updated links • Updated list of DHHS county offices
10-01-05	5	7-15	Updated list of DHHS county offices

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Date	Section	Page(s)	Change
10-01-05	Appendix	-	Removed the Change Control Record from the appendix to a separate file