

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
11-01-11	1	24	Updated TPL contact information
09-01-11	1	19	Deleted information regarding National Correct Coding Initiative
05-01-11	1	8, 11	Added language prohibiting payment to institutions or entities located outside of the United States
03-01-11	1	7, 9	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center
01-01-11	1	7 19-20	<ul style="list-style-type: none"> • Updated the South Carolina Medicaid Web-based Claims Submission Tool section • Updated to reflect Medicaid Bulletin dated December 8, 2010 – Information on NCCI Edits
12-01-10	Cover	-	Replaced “Medicaid Provider Manual” with “South Carolina Healthy Connections (Medicaid)”
10-01-10	1	1 7 10	<ul style="list-style-type: none"> • Removed all reference to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program • Updated Program Description section • Updated the SC Medicaid Web-Based Claims Submission Tool section to reflect Medicaid Bulletin dated July 8, 2010-Transfer of the Dental Program Administration to DentaQuest • Updated Freedom of Choice section
10-01-10	5		Correct McCormick county office street address
10-01-10	Managed Care Supplement	1 2 3 4 5 6 13	<ul style="list-style-type: none"> • Removed all references to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program • Updated Managed Care Overview • Updated Managed Care Organizations and Core Benefits paragraphs • Updated MCO Program ID card paragraph • Updated MHN Program ID card paragraph • Updated Core Benefits • Updated Exempt Services • Updated Overview

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		17	<ul style="list-style-type: none"> Deleted “Medicaid Managed” from “Current Medicaid Managed Care Organizations” heading and following paragraph
08-19-10	Cover	-	Added statement to refer providers to the DentaQuest Office Reference Manual (ORM) for additional policies and procedures
08-02-10	-	-	Deleted the following: Sections 2-5, Forms, Appendices 1-3, Managed Care supplement and Third Party Liability supplement
07-01-10	5	-	Updated telephone numbers and zip codes for multiple county offices
07-01-10	Appendix 1	32 35	<ul style="list-style-type: none"> Updated edit code 714 Updated edit code 738
07-01-10	Appendix 2	21, 22, 25, 63, 89	Changed First Health to Magellan Medicaid Administration
06-01-10	Managed Care Supplement	1 3 17 20, 23, 25	<ul style="list-style-type: none"> Updated Managed Care Overview section Updated Manage Care Organization (MCO), Core Benefits section Updated the Managed Care Disenrollment Process, Overview section Updated to reflect Medicaid Bulletin dated March 18, 2010 — Managed Care Organizational Change
03-01-10	Cover	-	Replaced the manual cover
03-01-10	Change Control Record	2	Added Time Limit for Submitting Claims Medicaid Bulletin date to section 1 and section 3 entries dated 12-01-09
03-01-10	3	9, 12	Removed modem as an electronic claims transmission method
02-01-10	Appendix 1	13 36	<ul style="list-style-type: none"> Added New Edit Codes 356,357 and 358 Updated Edit Code 738
02-01-10	Appendix 2	All	Updated Carrier Code List

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01-01-10	2	1-3 6 13 17 18 12 18	<ul style="list-style-type: none"> • Updated the following sections: <ul style="list-style-type: none"> ◦ Dental Services for Adults Age 21 and Over (Optional Coverage Group) ◦ Notification of Policy and Procedure Changes (Medicaid Bulletins) ◦ Dental Hygienist Services, General Supervision ◦ Orthodontic Services ◦ Prior Authorization ◦ Beneficiary Eligibility section (unlimited number of calls for the IVRS and unlimited number transactions per call) ◦ Managed Care Entities • Changed Hospital Services heading to Hospital or Ambulatory Surgical Center (ASC) Facility Services and updated the policy • Deleted Preventive/Rehabilitative Services Primary Care Enhancement (P/RSPCE), Formerly Known as Family Support Services (FSS) section
01-01-10	4	1, 3-5, 14, 19 5 7-8, 10-12, 15,19, 20	<ul style="list-style-type: none"> • Updated the following sections: <ul style="list-style-type: none"> ◦ Medical Justification and Documentation ◦ Updated the Procedure Code Table ◦ Updated the Procedure Codes Not Listed ◦ Oral and Maxillofacial Surgery ◦ Anesthesia • Moved Dental Fee Schedule section • Updated the MR/RD procedural key definition • Updated the following codes: D0330, D1206, D1351, D1510, D1515, D2391, D2950, D2954, D3220, D3310, D3330, D7280, D9220, D9920
01-01-10	5	5 10 12	<ul style="list-style-type: none"> • Updated Physical Address for Allendale County Office • Replaced Jasper County DSS with Jasper County DHHS • Replaced Orangeburg County DSS with Orangeburg County DHHS
01-01-10	Appendix 1	49	Updated Edit Code 932

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12-01-09	1	8 25	<ul style="list-style-type: none"> Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package Updated Timely Filing for Submitting Claims section to reflect Medicaid Bulletin dated November 24, 2009
12-01-09	3	1-3 10-11, 13,37- 39, 42	<ul style="list-style-type: none"> Updated Claim Filing Timeliness section to reflect Medicaid Bulletin dated November 24, 2009 Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package
12-01-09	5	8	Updated the Dorchester County office street address
12-01-09	Appendix 1	- - 18, 19 20	<ul style="list-style-type: none"> Replaced CARC 17 with CARC 16 Updated CARC A1 Updated codes 509 and 510 Added code 533
11-01-09	Appendix 2	All	Updated carrier code list
10-01-09	1	3-4 4-6 26	<ul style="list-style-type: none"> Updated the Medicare/Medicaid Eligibility section to include Qualified Medicare Beneficiaries (QMBs) Updated SC Medicaid Healthy Connections language throughout section Updated South Carolina Medicaid Bulletins and Newsletters Changed heading to Medicare Cost Sharing
10-01-09	5	10 11 12	<ul style="list-style-type: none"> Updated physical address for Jasper County office Updated telephone number for Lexington County office Updated zip codes for Orangeburg County office
10-01-09	Appendix 1	3 60	<ul style="list-style-type: none"> Updated edit code 065 Updated edit code 852
09-08-09	Managed Care Supplement	20	Replaced the Absolute Total Care Medicaid beneficiary card sample

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09-01-09	Managed Care Supplement	21 20, 25	<ul style="list-style-type: none"> • Removed all references to CHCcares to reflect Medicaid Bulletin dated August 3, 2009 • Updated Absolute Total Care entries as following: <ul style="list-style-type: none"> ◦ Changed the company's name to Absolute Total Care ◦ Replaced the beneficiary card samples ◦ Corrected contact information
08-01-09	5	14	Updated telephone number for York County office
08-01-09	Appendix 1	3	Updated edit code 062
08-01-09	Appendix 2	-	Updated carrier code list
07-01-09	5	6, 12 8 9	<ul style="list-style-type: none"> • Updated address for Bamberg and Orangeburg County offices • Updated office zip code for Darlington County • Updated telephone number for Fairfield County office
06-01-09	TPL Supplement	19	Updated Department of Insurance Web site address
05-01-09	1	1-6, 11 2 3 5 28-33	<ul style="list-style-type: none"> • Updated to reflect managed care policies and procedures effective May 1, 2009 • Updated the Eligibility subsection • Added the beneficiary contact telephone number to the South Carolina Healthy Connections Medicaid Card subsection • Removed the program start date from the SC Healthy Connections Kids SCHIP Dental Coverage subsection • Updated the Medicaid Program Integrity subsection
05-01-09	5	13	Updated telephone number for Union County office
05-01-09	Appendix 1	43	Deleted edit code 694
05-01-09	Appendix 2	-	Updated list of carrier codes
05-01-09	Managed Care Supplement	-	Updated supplement to include general policies and procedures effective May 1, 2009

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04-01-09	1	2, 3, 8	Updated hyperlinks
04-01-09	3	5, 7, 11, 17, 19, 30, 32, 39	Updated hyperlinks
04-01-09	5	11	Updated telephone number for Lexington County office
03-01-09	2	2, 4, 8, 12, 22	Updated hyperlinks
03-01-09	5	3-4 8 5, 11-13	<ul style="list-style-type: none"> • Updated hyperlinks • Corrected Dorchester County's Orangeburg Road telephone number • Change DSS to DHHS in addresses for Abbeville, McCormick, Newberry, and Saluda counties
03-01-09	Appendix 1	43 72	<ul style="list-style-type: none"> • Added new edit codes 693 and 694 • Changed edit code 945 Resolution to input "26" modifier in field 18
03-01-09	Managed Care Supplement	1, 7, 10, 17, 23, 25-30, 35	Updated hyperlinks
03-01-09	TPL Supplement	8, 9, 19	Updated hyperlinks
02-01-09	5	5	Updated Allendale County office PO Box zip code
02-01-09	Forms	-	Updated Authorization Agreement for Electronic Funds Transfer (EFT) form
02-01-09	Appendix 2	-	Updated list of carrier codes
01-01-09	1	8	Updated hyperlink for bulletin.scdhhs.gov
01-01-09	5	11	Update Lee County office address
11-01-08	1	8	Added e-bulletin information to reflect Medicaid Bulletin dated August 26, 2008

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11-01-08	3	37, 38	Added EFT information to reflect Medicaid Bulletin dated August 26, 2008
11-01-08	4	3 3, 5 -	<ul style="list-style-type: none"> • Changed Column Four to Column Three • Added Dental Fee Schedule section • Removed Column Three – Fee
10-01-08	3	43 44 47	<ul style="list-style-type: none"> • Changed ADA 2006 field 1 to Prov/Xwalk ID • Changed ADA 2006 field 13 to Individual Prov/Xwalk ID • Changed CMS-1500 ECF field 1 to Prov/Xwalk ID
10-01-08	4	-	Updated section from bulletin dated September 10, 2008
10-01-08	5	9, 13	<ul style="list-style-type: none"> • Updated address for Lake City • Updated phone number for Sumter County office
10-01-08	Forms	-	<ul style="list-style-type: none"> • Revised ADA 2006 ECF example to show update for fields 1 and 13 • Revised CMS-1500 ECF example to show update for field 1
10-01-08	Appendix 1	-	Updated edit codes 007, 059, 112, 219, 308, 339, 386, 403, 710, 722, 786, 798, 799, 843, 844, 845, 912, 914, 928, 941, 942, 943, 945, 952
09-01-08	5	6	Updated phone number for Berkeley County office
09-01-08	5	10	Updated phone number for Kershaw County office
09-01-08	Appendix 1	17	Added Edit Code 318
08-01-08	Appendix 1	3	Updated Edit Code 062
08-01-08	5	7	Deleted PO Box for Chester County
07-01-08	5	11	Deleted PO Box for Lancaster County
07-01-08	Managed Care Supplement	27	Replaced Web site address for BlueChoice

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06-12-08	Forms	-	Replaced DHEC Form 0782
06-10-08	2	1 3 5 12 13	<ul style="list-style-type: none"> • Added restriction for full mouth extractions • Added additional guidelines for provider enrollment • Updated NPI policy to reflect May 23, 2008, deadline requiring NPI only on claims • Updated Prior Authorization submittal requirement • Replaced dental program manager with dental program coordinator
06-10-08	3	27, 33, 34 - 16, 17, 18, 23, 28, 30, 31, 32	<ul style="list-style-type: none"> • Updated NPI policy and form instructions to reflect May 23, 2008, deadline requiring NPI only on claims for typical providers • Standardized field and zip code + 4 references throughout section • Updated all field instruction to clarify which fields do not required data entry
06-10-08	5	12	Updated telephone number for Orangeburg county office
06-10-08	Forms	-	<p>Updated the following forms to reflect the May, 23, 2008, deadline requiring NPI only:</p> <ul style="list-style-type: none"> • Example Dental Claim Form • Example Dental Claim Form Reporting Third-Party or Medicare Information • Example Dental Claim Form Oral and Maxillofacial Surgeons Only • Example Dental Claim Form Reporting Third Party and/or Medicare Payments or Denials Oral and Maxillofacial Surgeons Only <p>For example dental claim forms:</p> <ul style="list-style-type: none"> • Change/removed sample entries for fields 8, 15, 23, and 49 • Added a tooth number to line 4
06-01-08	Appendix 1	30, 39, 42	<ul style="list-style-type: none"> • Added new edit code 529 • Deleted NPI warning edits 578, 579, 580, 581, 582, 583, 692

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06-01-08	TPL Supplement	-	Updated Example Dental Claim Form Reporting Third-Party for Medicare Information to show NPI only; change/removed sample entries for fields 8, 15, 23, and 49; and added a tooth number to line 4
04-01-08	5	8	Updated address and phone number for Dorchester County office
04-01-08	Appendix 1	4, 13, 20, 33	Added new edit codes 062, 219, 339, 528
04-01-08	TPL Supplement	2 3, 8, 15 12 29	<ul style="list-style-type: none"> • Updated reference to Medicaid card name • Changed references to location of form from Section 5 to Forms section • Updated field numbers for occurrence codes on UB-04 • Replaced sample ADA form with more attractive version